# 2 Year Limited Warranty

## Please take time to read about the protection we offer you.

All our products come with a guarantee designed to protect you as our valued customer. ZEMPIRE® Camping Equipment will repair or replace this product, at their discretion, should it fail due to faulty materials or manufacture for a period of 2 years from the date of purchase.

The Guarantee is subject to the following conditions:

- 1. The Guarantee only applies to an original purchaser who purchased this product in an unopened condition from an approved retail outlet.
- 2. The Guarantee does not apply if the product has been used for anything other than reasonable personal use. Commercial use (e.g. rental) or continuous use are expressly excluded.
- 3. Damage due to normal wear and tear, accident, acts of God, negligence (other than by ZEMPIRE® Camping Equipment), failure by the purchaser to ensure instructions for setting up and care are observed, deterioration due to abnormal exposure to ultraviolet light, insect or mildew attack, or any other cause reasonably beyond the control of ZEMPIRE® Camping Equipment are not covered.
- 4. If redress is sought under the terms of this Guarantee, then the product must be returned by the purchaser to the outlet from where it was purchased within the Guarantee period, in a clean, dry state and with proof of purchase.
- 5. All transport costs and any other indirect costs are excluded from the Guarantee.
- 6. ZEMPIRE® Camping Equipment reserves the right to make a reasonable charge for repairs which it determines are not within the scope of the Guarantee.
- 7. The Guarantee does not limit, modify or exclude any rights under any law if doing so would contravene that law or make any part of this Guarantee invalid. However, ZEMPIRE® Camping Equipment:
  - a) excludes (to the extent permitted by applicable law) all conditions and warranties that might otherwise be implied; and
  - b) limits its liability for breach of any such condition or Guarantee that it cannot exclude together with its liability under the Guarantee, to repairing or replacing the Goods or paying the cost of having the Goods repaired or replaced (at ZEMPIRE® Camping Equipment's option).

#### Australia Only

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## **USA Only**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### Europe Only

The consumer has legal rights under applicable national legislation governing the sale of consumer goods and those rights are not affected by the guarantee.

All warranty claim processes are explained on our ZEMPIRE® website. Please go to **www.zempire.co.nz**, select your location and follow the instructions to lodge a warranty claim.

### **International Distributors:**

### New Zealand & Australia

ZEMPIRE® Camping Equipment 6 Karewa Place, Pukete, Hamilton, 3200, New Zealand Ph: +64 7 848 1610

## United Kingdom, Belgium, Netherlands & Luxembourg

Outdoor & Sports Company Ltd. Redfern House, Dawson Street Hyde, Cheshire, SK14 1RD, UK Ph: +44 161 366 5020

### **North America**

Outdoor & Sports Company Inc. 610 Alden Road Unit 101 Markham, ON, L3R 9Z1, Canada Ph: +1 905 940 9511

## Germany, Austria, & Switzerland

Sport-tech Goldbeckstrasse 6 69493 Hirschberg, Germany Ph: +49 6201 8439710

### South Korea

Coldspin Corporation 20 Gurodong-ro 15-gil Guro-gu, Seoul, South Korea Ph: +82 2 3397 7711



# PITCHING INSTRUCTIONS





Titan Roof Cover

Atlas Roof Cover

Designed and tested in New Zealand. Made with care in China.



## INSTRUCTIONS

### 1. Test Run

Practice attaching your roof cover at home to ensure you understand the process.

## 2. Understanding The Conditions

Your roof cover is designed to protect your tent from pollen, tree sap and other debris. Roof covers also reduce the temperature inside your tent by reflecting heat and UV light.

While your roof cover is designed to perform in most conditions, it is not designed to be used in very windy or stormy weather. During these conditions it is recommended that your roof cover is removed to prevent damage to your tent.

### 3. Unpacking

When taking your roof cover out for the first time, take a moment to see how it is packed or take a photo on your phone. This will help you when it comes to packing your tent away. You will notice metal hooks and adjustable webbing straps along the perimeter of the roof cover. The roof cover logo should be located at the awning end of the tent.

#### 4. Pull Over

With someone holding each end of the roof cover, pull it over the tent with the logo side facing up. If you are unable to reach each side of the cover, attach guy ropes to either end to extend your reach.

## 5. Hooking On

Beginning with the rear corners, attach the metal hooks through the green webbing loops on the tent where the guy ropes are attached. Continue around the tent, attaching the hooks to the corresponding webbing loops on the tent. Tension the roof cover with the adjustable straps to remove any slack. (If guy ropes are being used, tension the guy ropes before tensioning the roof cover)



It is important to remove the roof cover before packing down your tent. This will help prevent condensation from being trapped between the two layers. It will also help when pitching your tent next time.

### 7. Rolling Away

When rolling your roof cover away, lay the carry bag down beside the cover and fold the roof cover to 3/4 the length of the bag. It is a good idea to fold the roof cover so that the webbing and hooks extend outside the fold. This will ensure they do not catch and tear the fabric when opening.

To prevent mildew, ensure that your roof cover is dry when packing away. If you must pack your roof cover up wet, hang out and air as soon as possible, mildew can develop within a few days.



### Care Instructions

- 1. Ensure guy ropes are out at all times during use.
- 2. Never pack your roof cover away wet. If you must take your roof cover down when wet, ensure that it is dried completely as soon as possible to prevent mildew forming.
- 3. If mildew does form on your roof cover, wash off with warm water and a soft brush to prevent further growth, do not use soap or detergents.
- 4. This roof cover is not designed to withstand storm conditions. During strong winds, it is recommended that the tent be taken down.
- 5. Do not leave your roof cover/tent pitched unnecessarily for extended periods of time, UV light damages the fly and will shorten the life of your roof cover/tent.

### **UV Degradation**

Tent fabrics can be weakened by prolonged exposure to sunlight. Under normal holiday use, your Zempire® tent will give you many years of camping enjoyment. However, extended use in strong sunlight will cause degradation. It is recommended that during periods of strong sunlight your Zempire® Roof Cover is used to help protect from UV damage. UV degradation is not covered under warranty. The warranty does not cover permanent sites, displays or commercial use.

Please turn page for Warranty.

# **NEED HELP WITH YOUR TENT?**

We have a range of videos on our website which can help you.

Follow the QR code or type the link below in your browser. We suggest to check out our videos beforehand in case you don't have service at your holiday destination.





ZEMPIRECAMPING.INFO/VIDEO-GALLERY

